

Carpet Care



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1. General Carpet Care Basics

- * vacuum thoroughly and often as this will remove soil build-up which can attract additional soil
 - * remove stains ASAP; the longer a stain chemically reacts with the carpet, the harder it is to remove
 - * never dig at spots; push into the middle and tamp the spot into a towel or cloth
 - * do not over-use detergents
 - * do not over-wet carpet as this can cause shrinkage and adhesion problems
 - * test carpet before shampooing, spotting or hot water extraction
 - * never put protector on a dirty or spotty carpet, as this can seal in soil and make it more difficult to remove the next time
- * A proper carpet care maintenance program consists of four components:
- * 1) removal of soil upon entering building
 - * 2) removal of dry soil
 - * 3) eliminating spots/stains
 - * 4) steam cleaning or hot water extraction

Removal Of Entrance Soil

The use of mats at entrances, doorways and between hard flooring and carpeting can prevent soil from being tracked onto your carpets. Choose between mats that protect from water and those which trap soil in their fibers.

Removal Of Dry Dirt Particles

Vacuuming is the single most important function of dry soil removal. Your vacuum should have dual motors, particularly when servicing a commercial operation, as they are more effective and will last longer. Replace the vacuum bags often and use those with a high filtration capability. A cheaper vacuum is not a wise investment in the long run and can compromise carpet care and life. The choice between an upright or canister vacuum should be based on the size of your operation and type of area to be maintained.

Spot Removal/Stain Prevention

- * it is important to remove spills or spots ASAP
- * always blot a stain or spill, never scrub at it
- * work from the outside in to avoid spreading the stain
- * after adding a cleaner or spot remover, rinse with water to remove the residue left from the spotter
- * draw out excess moisture with layers of white or light colored cloths, weighing them down on the carpet. Test the light cloths for color transfer.
- * water soluble stains - first absorb stain with white/light cloths and use a general purpose cleaner with a pH level of less than 10; for printed carpets ensure the pH level is less than 8
- * coffee/tea stains - use one part water to one part white vinegar
- * blood/protein stains - try cold water first then use one tbsp. of ammonia to one cup of water or use an alkaline spotter
- * grease - blot up and apply a volatile solvent, use protective gloves, provide ventilation and do

1. General Carpet Care Basics

NOT use flammable solvents

- * wax removal - use 100% white cotton rag, white paper towel or brown bag
- * gum removal - lift off carpet using ice cubes
- * red wine stains - blot with club soda
- * rust removal - Rust can be removed with a 10% solution of oxalic acid but should only be used by a trained professional
- * ink stains - apply rubbing alcohol to a cotton swab and blot
- * prevention of stains - use barrier mats at entrance ways, limit food to designated hard-floor areas, ensure lids are provided for food/drink containers to avoid spills and equip garbage cans with plastic bags or liners
- * flattened carpet - use a pile lifter or carpet rake
- * to clean the fringe on rugs, brush with a counter brush using a down and away stroke
- * for a brighter carpet sprinkle salt on the area and let stand for one hour before vacuuming

Deep Cleaning/Extraction

When the color of a carpet starts to look dull it is time for a deep cleaning. Hot water extraction, or "steam cleaning" as it is generally referred to, is the most efficient method. The process is simply the application of hot water and a cleaning solution on the carpet and extraction of the excess and soil with a vacuum, into a holding tank. Hot water extraction can be done by a professional with a truck-mounted unit or by in-house maintenance using a self-contained push machine. Check manufacturers' instructions for the amount of cleaning solution to apply.

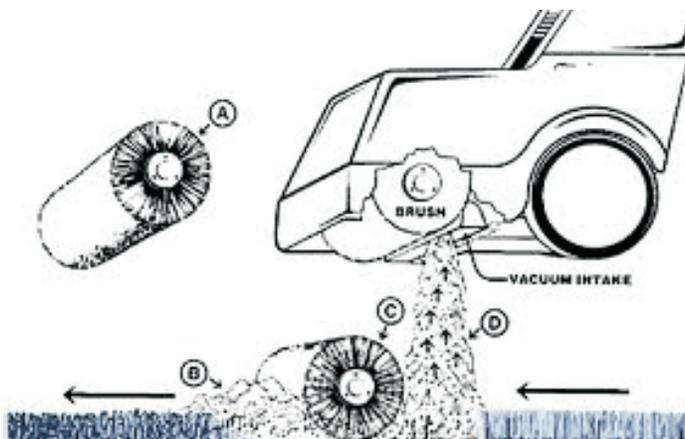
2. Carpet Maintenance

Carpet Cleaning Foam System

1. Vacuum carpet thoroughly
2. Pre-spot and pre-spray
3. Fill solution tank with properly diluted shampoo (hot water)
4. Activate foam switch until approximately four inches of foam is visible at the front of the machine
5. Walk in straight lines and overlap previous pass
6. Clean edges and corners with a clean hand brush and foam
7. Use clean carpet tool attachment to pick up excess foam with wet pick up when using a machine not equipped with wet pick up feature
8. Drain and rinse tanks with clean water
9. Wipe of machine

Carpet Cleaning Rotary Floor Machine System

1. Vacuum thoroughly
 2. Pre-spot
 3. Lubricate brush before shampooing – dry brushes can damage carpet
- *Note – Lubricate brush by turning on machine and tilting back to take the weight of the brush. Apply shampoo until a small amount of foam forms*
4. Clean edges and corners with hand
 5. Brush Use the pattern illustrated below starting at the point furthest from the water source



2. Carpet Maintenance

Carpet Cleaning Extractor System

Used for rinsing after shampooing and for single step cleaning

Single Step Cleaning

1. Vacuum thoroughly
2. Fill solution tank with properly diluted detergent or pre-spray and extract with clear water to remove residue
3. Add defoamer to intake hose or directly into recovery tank
4. Move wand away from machine too the full length of the hose. Keep machine behind you.
5. Reposition machine as needed and repeat procedure

Rinsing:

1. Fill water tank with clear warm water
2. Move wand backward while injecting water into carpet

Clean Up Bonnet System

Wash all bonnets used

Rinse tank with clear water

Clean Up Rotary System

Rinse brush with clear water and store with bristles out (if hanging) or with up (if laying brush flat)

Rinse tank with clear water, flushing hose

Wipe machine with cleaner and soft cloth

Clean Up Foam System

Clean brushes with clean water

Rinse tank with clear water flushing hoses

Wipe machine with cleaner and soft cloth

Extractor System:

Flush solution and recovery tank with clear water

Flush hose with clear water

Wipe machine with cleaner and soft cloth



2. Carpet Maintenance

Carpet Cleaning with Granule and Powder Method

1. Thoroughly vacuum carpet

For manual use

1. Sprinkle granules on carpet evenly
2. Brush granules into carpet pile with deck brush.

For use with pile lifting type machine

1. Disconnect vacuum motor
 2. Brush granules into carpet with power brush as evenly as possible
2. Allow granules or powder to remain until dry
 3. Remove by vacuuming
 4. On heavily soiled areas a second application may be necessary
 5. If using dry powder machine, distribution and pickup are done in one step

Clean Up

1. Clean equipment and put away
2. Keep chemical container tightly sealed during storage to prevent drying out

Carpet Cleaning Bonnet Buffing System

Single Step Cleaning Procedure

1. Vacuum carpet thoroughly and pre-spot.
2. When using spray methods (with pressure tank) spray small area of carpet and bonnet with properly diluted product.
3. Attach pad holder (with bonnet pad centered) to rotary machine.
4. Follow same pattern as on rotary shampooing method.
5. Keep pad clean by washing in clear water and wringing or change pads if they are too dirty.
6. When using wringer bucket method, diluted product is applied by soaking pad and lightly wringing it before replacing under machine. Clear water can be used in a second bucket for cleaning soiled pad.
7. Re-soak pad in product after cleaning and wringing.

3. Contact Information & Branch Locations

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